

# QUARTERLY CONNECTION



**CRMU appreciates your business!**

As a token of our appreciation, each quarter we will have small drawings for our customers. Please check the newsletter to see if you are a winner and THANK YOU for your business!

\* Prizes can be picked up at the CRMU Office.

**Quarterly Winners - CRMU Gift Pack!**

- Chris Troendle
- Mike Deeth
- Marilyn Carpenter
- Nancy Smith
- Marlene Wallace

**Mark Your Calendar!**

Support our local Fire & Ambulance Departments by attending the 12th Annual New Year's Eve Dinner!

**December 31, 2018**

**Coon Rapids American Legion**

**Starts at 5:00 pm!**

**Holiday Hours**

CRMU will be closed:

- Dec. 24th at Noon
- December 25th (all day)
- Dec. 31st at Noon
- January 1st (all day)

**CRMU Contact Corner**



123 3rd Avenue South  
 Coon Rapids, IA 50058  
 Monday-Friday: 7 am - 4 pm  
 Phone: 712.999.2225  
 Emergency / Outage After  
 Hours: 877.999.4572  
 E-mail: info@crmu.net  
 Ch. 3: office@crmu.net  
 On the Web: www.crmu.net



## DANGER! DANGER! DANGER! PREVENT CARBON MONOXIDE POISONING

**CARBON MONOXIDE IS**

- ◆ **Colorless**
- ◆ **Odorless**
- ◆ **Tasteless**

**PREVENTION IS KEY!**

Install carbon monoxide detectors on each floor, especially in hallways of your living space or bedrooms.

Service your heating system, water heater and any other gas, oil or coal burning appliances every year.

Never use gas-powered tools, generators, grills or camp stoves indoors.

Never use a gas range or oven for heating. Never leave a running vehicle in a garage with the door closed.

Call CRMU - our trained service personnel are available to give your home a thorough safety inspection.

**RECOGNIZE THE SYMPTOMS**

**MILD EXPOSURE**

- \* Slight headache
- \* Nausea
- \* Vomiting
- \* Fatigue
- \* Flu-like symptoms

**MEDIUM EXPOSURE**

- \* Severe headache
- \* Drowsiness
- \* Confusion
- \* Rapid heart rate

**SEVERE EXPOSURE**

- \* Unconsciousness
- \* Convulsions
- \* Cardiac or respiratory failure
- \* Death

**ACT FAST IF EXPOSED!**

- \* Call 911 (if needed)
- \* Call CRMU
- \* GET OUT!
- \* Leave the doors open
- \* Stay calm

**Looking for the PERFECT Christmas Gift?**

Let CRMU's trained technicians handle the Wi-Fi worry for your loved ones when you give them the gift of Managed Wi-Fi with GigaCenter for just \$9.95 per month! Customers receive the following great benefits:

- Carrier-Class Router  
*(Not available at retail locations such as Best Buy!)*
- Local Service & Support
- Extended Range & Coverage
- Predictable Wi-Fi Performance
- Ease of Deployment & Scalability

**Order by  
 December 31st  
 to receive  
 FREE INSTALLATION -  
 a \$49.95 Value!**

**IF YOU SMELL NATURAL GAS**

- **DO NOT** turn on electrical switches
- **DO NOT** touch or use door bells
- **DO NOT** touch or use telephones
- **EXTINGUISH** all open flames
- **DO NOT** smoke or light a match
- **EVACUATE** the residence or building
- **NOTIFY CRMU at 999-2225**
- **DO NOT** rely on intensity of gas odor to gauge the degree of danger presented by a leak.

## Gift Idea

Do you know someone struggling to make ends meet? Help them out this holiday season by purchasing a

### CRMU Gift Certificate!

You select the amount and we'll apply it to their account or allow them to use it at a later date!

Contact CRMU for more information or stop in and see us!



## Energy Efficiency

### Don't Forget!

CRMU has Energy Efficiency Rebates Available on:

- Lighting
- Refrigerators
- Water Heaters
- Freezers
- Clothes Washers
- Room Air Conditioners
- Dehumidifiers
- Furnaces
- Central Air
- Geothermal Heat Pumps

Rebate applications are available at the CRMU office or online at [www.crmu.net](http://www.crmu.net)!  
2018 Rebate Deadline: 1/31/19



EnergySmart

## Project Care Program



Every month, there are people who struggle to pay their utility bill due to unexpected circumstances. Project Care is supported entirely by voluntary contributions from you, our customers. 100% of donations stay in Coon Rapids! Contact CRMU to discuss 3 easy ways to contribute.

*Every little bit helps! Thank You!*



## Keep Your Meters & Vents Clear

Snow and ice can damage or block natural gas meters and exhaust vents for appliances, especially following a major winter storm. Chimneys and vents on the roof or side of a building must be clear to allow proper venting, which prevents accumulation of carbon monoxide or equipment malfunction.

Carefully remove snow or debris using your hands or a broom. Kicking or using a shovel could cause damage. Safely remove icicles from overhead eaves and gutters so dripping water does not splash and freeze on the meter or vent pipe. If you need help, contact a professional.

## PREPARE YOUR HOME FOR WINTER

\* Clean the gutters. If they are clogged, water can back up and freeze causing water to damage your home.

\* Turn off exterior faucets to prevent freezing of interior water pipes.

\* Inspect doors and windows for cracks. Replace cracked weather stripping and any caulk that has worn out to prevent cold air and bugs from entering.

\* Clean chimney thoroughly. A clogged chimney is one of the top reasons for a home fire. Purchase a protective cap with screen to keep objects out.

\* Make sure your furnace is working properly.



*From all of us here at CRMU, we want to say "Thank You" to each of you - our owners & customers. We enjoy talking to you and providing your utility and communication service needs!*

*We wish each of you a great 2019!*

## Merry Christmas!



*From all of us... We wish a great Christmas season and all the best in 2019!*

Front Row (Left to Right): Brett Stangl, John Namanny, Jon Esdohr, Chris Mohr, Mark Winnett; Back Row (Left to Right): Stephanie Schlepp, Julie Winnett, Brad Honold, Kevin Dorpinghaus, Annie Rudolph, Kari Woodard

*Congratulations to our Service Award recipients—Brett Stangl 5 years and Jon Esdohr 25 years! We appreciate all you do!*